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**Public Accommodations Phase One**  
**Reopening Strategy in Response to COVID-19**  
April 23, 2020

Working together, Montanans have succeeded in limiting the person-to-person spread and impacts of COVID-19. This has presented an opportunity to begin a phased reopening of businesses that were previously required to be closed. A directive issued by the governor on April 22 specifically has allowed the stay-at-home order to expire. Please note the following requirements for Phase One:

1. Conduct health assessments for all employees at the beginning of each shift. Anyone with respiratory symptoms must be sent home.
2. Adherence to the quarantine travel restrictions (14 days as described below).
3. Physical distancing of 6 feet must be maintained between customer groups. This may require:
  - a. A reduction in capacity;
  - b. A reduction of seating in service and waiting areas;
  - c. Management of waiting areas and waiting lines; or
  - d. Systems that reduce the amount of contact time between customers and staff.
4. Utilize a face mask for staff and encourage masks for customers.
5. Close common areas where personnel are likely to congregate and interact, or enforce strict social distancing protocols.

Lewis and Clark Public Health has the following additional guidance to help protect staff and customers from disease.

1. **Develop a written plan** to manage Phase One operations. Be sure to address any issues unique to your operations and location.
2. Notify guests of the travel restrictions and quarantine requirements before booking and after arrival.
  - a. Any person coming to Montana from another state or country must immediately self-quarantine for 14 days. If a person will be present in Montana for fewer than 14 days, that person must self-quarantine for the duration of the visit.
  - b. Quarantine means
    - i. Stay home (or in a hotel or other similar facility) for 14 days;
    - ii. Keep at least 6 feet of separation from others (social distancing)
    - iii. Avoid sharing personal items.
  - c. Quarantine guidance is available on the Lewis & Clark Public Health web page to share with guests and included with this guidance.

- d. Recognize the risk to your operation if a customer becomes symptomatic with COVID-19 while at your facility.
  - i. Your customer will be required to isolate at their place of residence (hotel or similar facility) unless hospitalized.
  - ii. Everyone that comes in contact with the case will be quarantined for 14 days.
- 3. Utilize cloth face masks that fully cover the mouth and nose.
  - a. A cloth face covering will help contain any respiratory droplets from the wearer and protect other people in case you are infected. You could spread COVID-19 to others even if you do not feel sick.
  - b. The cloth face cover is not a substitute for social distancing and good personal hygiene.
  - c. Cloth face coverings can be made at home or purchased. If you want to make your own face mask, there are lots of patterns and instructions available. Here are two patterns that are recommended by reliable sources:  
CDC: <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/cloth-face-cover.html>  
St. Peter's Health: <https://www.sphealth.org/sites/default/files/making%20a%20basic%20mask%204.6..20.pdf?1586198571129>
- 4. **Support respiratory etiquette and hand hygiene** for employees and customers.
  - a. Provide tissues and no touch disposal receptacles throughout the facility.
  - b. Provide hand washing facilities with soap and water and single use towels. If soap and water are not readily available, use an alcohol-based hand sanitizer with at least 60% alcohol.
  - c. Place hand sanitizers in multiple locations to encourage hand hygiene.
  - d. Discourage handshaking and encourage the use of other noncontact methods of greeting.
- 5. Implement **Engineering Controls** as appropriate for your business (those things that do not require action by the employee) which can include:
  - a. Installing physical barriers, such as clear plastic sneeze guards.
  - b. Installing high-efficiency air filters.
  - c. Increasing ventilation rates in the work environment.
- 6. **Routinely clean** all surfaces occupied by your customer. In addition, clean all frequently touched surfaces, such as such doorknobs, handrails, and light switches. Use the cleaning agents that you usually use in these areas, and follow the directions on the labels.

If you have questions or need technical assistance, please call Lewis & Clark Public Health at 457-8900. Thank you for implementing a plan that will further protect our community from COVID-19.

**If you suspect Coronavirus, contact your provider.**

**For a link to this document and other local information:** [www.lccountymt.gov/covid-19](http://www.lccountymt.gov/covid-19)